



Developmental Services Lifelong Continuum of Care

As Adopted by the LD 1816 Developmental Services Workgroup
and the Maine Coalition for Housing and Quality Services and revised on 3/11/19

Narrative

The service model proposed in this document puts the person in the center. It highlights transitions across the person's lifespan and maximizes the use of natural support and community inclusion.

Community inclusion and self-determination are based on the assumption that the person is a part of and connected within the community. It means the person is engaged socially, recreationally, culturally, and/or spiritually. The person is a productive and valued community member, pursuing talents and giving back to others. The person individuates from parents and caregivers, makes informed choices, and is respected through typical interactions with others as part of a community. The person belongs.

The proposed service model takes into account that community is not a "thing" or place. It is different and interpreted differently by every individual. Community is defined by the person and not by the service system. Community may be relationships, activities, and relevant partnerships within an individual's life. This may change or evolve with the time of year, life, and/or access.

People with intellectual or developmental disabilities rely, like everyone else, on natural support. This includes family, friends, neighbors, and local support like public transportation, public recreation, church, and medical professionals. Individuals with disabilities may need added support due to unique challenges at various times in the lifespan.

When considering support, we want to look first for local, informal support. Only where there are gaps should we add in supplemental paid formal support to maximize independence, self-reliance, choice, individual rights, and dignity of risk. Any supplemental formal support, such as those required for unique or complicated medical conditions, must be flexible and designed to meet people where they are, and ought to preserve individual choice, individual rights, and foster independence. Support may ebb and flow over the lifespan as the individual's needs change. Quality flexible wraparound support means varying services as needed (from minimal to maximum) to promote personal development, safety, stability, and inclusion. The goals are to foster independence, interdependence, and to promote personal decision-making, while continuing to assure access to information, adequate support, and protection.

The series of circles in the diagram describe various needs for the person throughout their lifespan. Of these circles, community inclusion, employment or related activities, and housing stand out. Quality flexible paid support stands in the background rather than being a central focus. Beyond that, various circles gain prominence based on each individual's unique needs. Natural community support becomes the backbone of each person's autonomy and independence.

The circles are self-explanatory: Stable housing, transportation, employment, healthcare, financial support, continuing education, and planning for aging, all allowing community inclusion and self-determination – central to the person's life.

Transition presumes that the person begins as a child under parental care, transitions to adulthood, and thrives in a world where community support, as needed, is present as part of a responsive support network. This requires an individual, family, community, and government partnership, where support for any individual is not artificial but closest to "typical" for anyone.

Developmental Services Lifelong Continuum of Care – Vision and Goals – Revised on 3/11/19

Vision: Each person served within Maine’s Continuum of Care will transition effectively through to adulthood and into the community where they will access natural community support and receive the formal support necessary to achieve autonomy and community inclusion.

Area 1: Assessment

Goal 1a: Each person will receive a multi-dimensional strength-based functional individualized assessment of their strengths or needs, which will inform the person-centered plan. This assessment will consider all of the domains outlined in the Continuum of Care diagram. Don’t tie resources to this. Just look at the person’s actual functioning. Start there to ensure the process is truly person-centered.

Goal 1b: Each person will be assessed for the natural support potentially available to them, and efforts will be made to maximize all of these as opportunities. This includes family, neighborhood, peers, and support networks. Each person should first access generic support and services that are available to everyone before disability-specific supports are considered.

Area 2: Service Delivery and System Navigation

Goal 2a: Maine will establish a broad menu option model designed to match the amount and kind of paid support services needed by each individual.

- Maine will provide choices that accommodate everyone. These choices will address the need for a variety of models and ongoing adaptability to life changes or greater independence. This is the opposite of a one size fits all approach.
- Services will be self- and/or family-directed whenever possible, to preserve choice, protect individual rights, and foster both independence and interdependence.
- Each person will also have a single point of entry that will be a gateway to all services needed.

Goal 2b: Each person will have a designated Community Resource Assistant whose job it is to help an individual at any age, and their family (defined by the individual), navigate the local available array of services. This person would know the community and be willing to use relationships to open doors, and to connect with appropriate additional services or support. An ideal model would have the Community Resource Assistant work as a navigator to leverage community resources that tap into more formal efforts within neighborhoods or communities. The Community Resource Assistant connects the person with services and opportunities on the ground including those in the following categories:

1. Community Inclusion and Self-Determination. The Community Resource Assistant will work to repair the divisions/breaks in community that still create exclusion.
2. Continuing Education. School will prepare an individual for transition to community and continued maximum inclusion through lifelong learning, creating true preparation for belonging and actual community participation at the fullest potential.
3. Natural Community Supports. The Community Resource Assistant will keep the support at the community level to foster natural supports. As part of the Person-Centered Plan, the roles of all natural supporters will be formalized.

Area 3: Information Dissemination and Planning

Goal 3a: Maine will ensure a thorough and accessible Information Repository. Maine will enhance information dissemination so that it is thorough and constantly updated, and how services work and are accessed will be transparent.

Goal 3b: Maine will establish early support and planning about steps awaiting the individual and their transition to and through adulthood. Beginning at the moment the child is identified as potentially needing some type of unique support, there will be early intervention with a constant eye toward community inclusion

and adulthood success. Collaboration will occur in all systems so that planning for transition is lifelong and comprehensive.

Throughout elementary and secondary education and beyond, efforts to support success in the community will be fostered so that education and social activities are all part of engaging and developing skills and natural supports that continue through the lifespan. People will receive lifelong support in making choices and they will experience the presumption of competence and the dignity of self-determination commensurate with their age and ability. All decisions regarding the future will be founded on self-determination and individual personal choice.

Area 4: Community Inclusion

Goal 4: Maine will have a formal effort within each neighborhood or community to educate, foster inclusiveness, awareness, and an “it takes a village” mentality. Each community will form an informal safety and support web. Individual Service Plans will include the management of risk, including contingency plans (around personal crises, fires, disasters, etc.). Maine will enhance the community side of the equation. Like crime prevention strategies such as neighborhood or community “watch” locations, this effort will encourage or enhance neighborly activities that make up a safer and better-connected society for everyone. All individuals will have the opportunity to belong as a natural part of every community in which they live, work, and thrive.

Area 5: Common Sense Service Delivery

Goal 5a: Maine’s Developmental Services will deliver only the paid services needed; nothing more, and nothing less. Implementation will be regularly examined so that any inefficiency can be eliminated. A Stakeholder Working Group will receive input and participate in policy decisions about real life situations/policies to continue to examine the most equitable, efficient, and effective use of resources.

1. This Working Group will evaluate new methodologies or technologies that can be incorporated for success. This group would then make recommendations to improve the menu of services. They would recommend how each service can be delivered in the most efficient and effective manner. There will be regular examination of available technology to see if it can be incorporated into the achievement of goals.
2. This Working Group will regularly examine the balance of established protocols vs. acceptance of risk, i.e. one individual may accept support during the day along with very limited support during the night knowing there may be some risk associated with limited night staffing, but the tradeoff is acceptable to the person. This also applies to community risk – the person may engage with and make errors within society, but will have maximum opportunity to freely engage, and will have at least a safety net to avoid catastrophe. Each person would have presumed competence allowing the “dignity of risk” that comes with independence in society.
3. This Working Group will regularly examine developmental services through the lens of how the rest of the world functions. Generic goods and services available to enhance everyone’s lives should be applicable to everyone in society. In this sense, individuals with developmental services needs are quite the same as everyone else. Specialized services should only be looked to when generic services alone can’t support the achievement of the individual’s goals.

Goal 5b: Formal services will be based on individual and realistic needs, not on formulaic policies.

Services will be flexible with only the necessary amount of paid support services. There will be no “one size fits all” approach. The formal delivery system will become nimble and flexible to allow for changes in a person’s functioning and support needs, and it will minimize obstacles to flexible adaptation. This will eliminate the need for people to fit into “categories”, so they can receive services/housing – all will receive what they need at a level appropriate to them at any point in time, whether that increases or decreases. Maine will meet each person where they are.