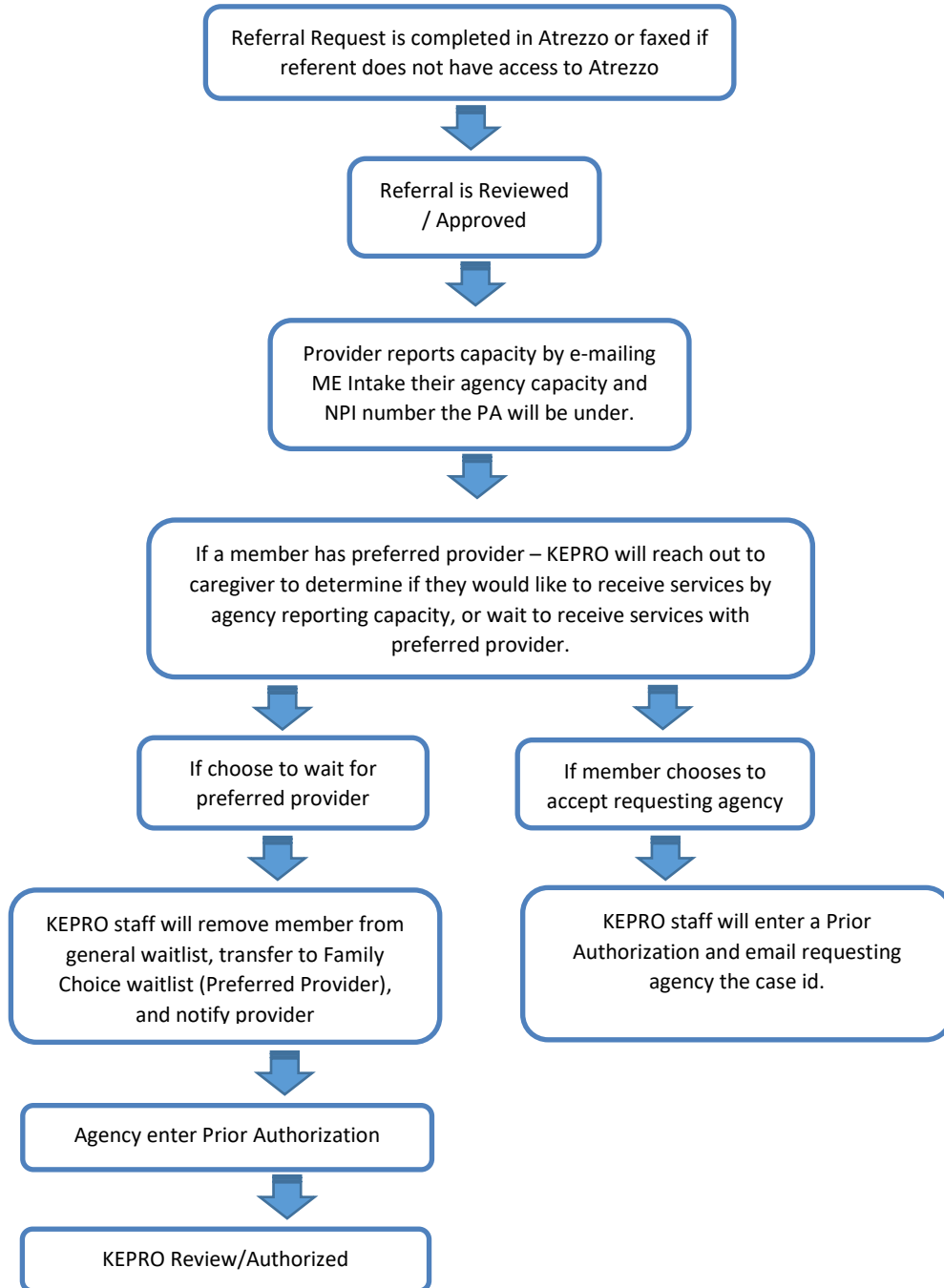


PROVIDER TRAINING
WAITLIST MANAGEMENT (SECTION 28 AND SECTION 65/HCT)



Please be mindful in calling KEPRO to request information regarding where a member lies on a waitlist. The Waitlists are ever-changing due to order of received, priority, and Community Based provider capacity. KEPRO is able to confirm a member is on a specific waitlist, and provide number of days a member has been waiting for services.

KEPRO FAX: 1866 325 4752