Community Housing of Maine Presentation

LifeWorks Services

Goodwill Industries of Northern New England

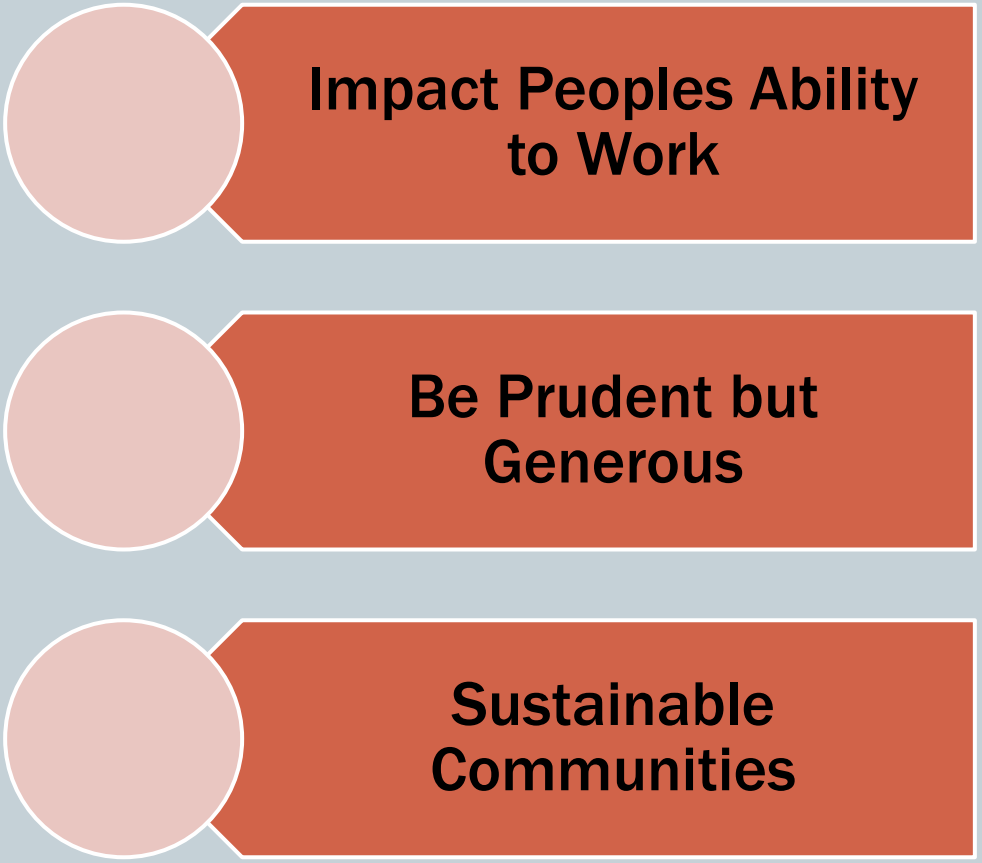
Facilitated by
Glenda Wilson

Goodwill Industries of Northern New England

Topics for this session:

1. Mission-based Services
2. Journey to Best Practices
3. New Service Model Outcomes
4. Collaborations are Important
5. Sustaining Communities

OUR GOALS


Impact Peoples Ability to Work
Be Prudent but Generous
Sustainable Communities

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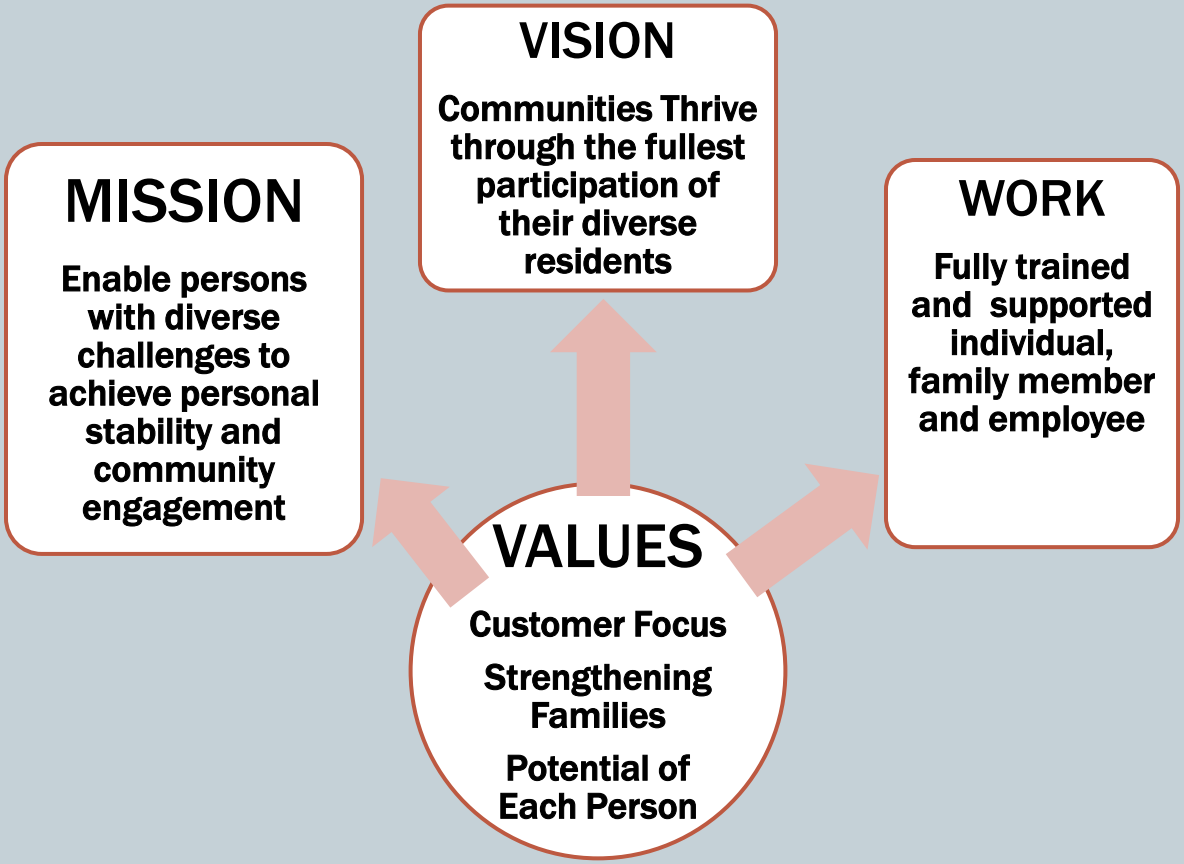

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Mission Based Community Support Services

In all cases, we strive to advance the vocational and social independence of the people we serve

Mission Based Community Support Services

We recognize the ever changing needs within the community and calls for new services to meet those needs. We continue to advocate for the interests of families and the people we serve.

5 Key Person Centered Values

1. **Focus on the individual**
2. **Build partnerships *with individuals and their families***
3. **Each person has the right to try and to fail**
4. **Each person has *skills*, *dreams and goals***
5. **Informed consent**

Mission Based Community Support Services

Our Stakeholder's Opinions Matter

- People Served
- Guardians
- Case Managers
- Funding Sources

Current Trends and Best Practices for Community Support Services

Benchmarking the Best:

Agency Visits:

- Portland Maine
- Boston, Massachusetts
- Concord, New Hampshire
- Goodwill Colorado

Conferences:

- Philadelphia, Pennsylvania
- Syracuse University, UNH

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Current Trends and Best Practices for Community Support Services

- Assessment of skill-building, supportive technology and natural support systems
- Address core competencies through individualized learning objectives
- Combined use of facility, community and online learning experiences
- Training will continue and enhance secondary educational work
- Person-centered services and planning

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Current Trends and Best Practices for Community Support Services

- Training and support to address independent living, work readiness and self advocacy skills from the basic to the advanced level
- Provide opportunities to access specialized employment training experiences and post-secondary learning
- Family-centered services to help navigate the variety of barriers and challenges individuals face in their path to employment and personal stability
- New payment options such as private pay, sliding scale fees and scholarships

Transferring Skills to the Community

- Knowledge the local community
- Honors new opportunities – dignity of risk
- Promotes teachable moments
- Problem solving in the environment
- Building natural supports

Service Component for Individuals with Autism

- **Program sites will offer specialized skills training and a low stimulus space for individuals with ASD, and will offer OT, PT evaluations and consultation Services for people with ASD and ID.**
- **Opportunities to access technologies to enhance and support skills**
- **A service component that will focus on community inclusion, educating communities to have empathy and understanding.**

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Going Forward ➡ New Model for Community Support Services

Collaboration with residential and employment programs to provide training and support to address independent living, work readiness, wellness and self advocacy skills from the basic to the advanced level

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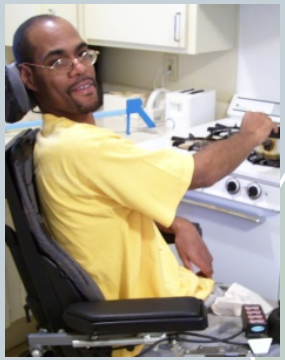
Going Forward → New Service Model for Community Support Services



Independent Living

Sustainability

Work Readiness

Health and Wellness

Community Connections and Sustainability

Winterberry Farm, Belgrade

- Weekly visits to learn about and practice growing produce and sustaining and helping others
- John → discovered interests and strengths, learned new tasks, following through, and taking initiative
- Referral to VR for job search in farming/customer service

Community Support partners with Work Support

Thanks for the opportunity to speak with you today!