

DEVELOPMENTAL SERVICES GRIEVANCE FORM

This is a form you can use to file a grievance. If you have a complaint about services and supports from the Department of Health and Human Services (DHHS) or a provider, you can file a grievance. If your rights have been violated, you can file a grievance. Filing a grievance is a way to settle a disagreement.

More information on grievances is on the DHHS website:

<http://www.maine.gov/dhhs/oads/home-support/disability-with-autism/grievance-process.html>

You can print this information or ask your case manager to print it for you.

If you want to file a grievance, you can fill in this form. You can give it to your case manager. Make sure you keep a copy!

Date: _____ **Case Manager:** _____

Your Name: _____

Address: _____

Telephone Number: _____

What is the problem?

What do you want to happen?

Your case manager must answer this within eight (8) days of receiving it. If you do not hear from the case manager within eight (8) days, you can send your grievance to the Program Administrator in your local DHHS office or tell an advocate.

If you want help filing a grievance, you can contact the Disability Rights Maine advocate in your area:

Cumberland and York Counties

Disability Rights Maine
151 Jetport Blvd.
Portland, ME 04101
Tel: 822-2332 or 1-800-269-5208
TTY: Maine Relay 711

Androscoggin, Franklin, Oxford Counties

Disability Rights Maine
200 Main Street
Lewiston, ME 04240
Tel: 795-4538 or 1-800-482-7517
TTY: Maine Relay 711

Kennebec and Somerset Counties

Disability Rights Maine
24 Stone Street – Suite 204
Augusta, ME 04330
Tel: 626-2774 or 1-800-452-1948
TTY: Maine Relay 711

Knox, Lincoln, Sagadahoc and Waldo Counties

Disability Rights Maine
91 Camden Street, Suite 103
Rockland, ME 04841
Tel: 626-2774 or 1-800-452-1948

Penobscot, Piscataquis, Hancock and Washington Counties

Disability Rights Maine
396 Griffin Road
Bangor, ME 04401
Tel: 561-4113 or 1-800-432-7825
TTY: Maine Relay 711

Aroostook County

Disability Rights Maine
PO Box 2007
30 Skyway Drive, Unit 100
Caribou, ME 04736
Tel: 493-4129 or 1-800-432-7366
TTY: Maine Relay 711